

Procedure for return of original movable / immovable property documents to the legal heirs (in case of the contingent event of demise of the Borrower(s)) on full repayment / settlement of Loans:

In the event of sad demise of the sole borrower or joint borrowers (hereinafter referred to as "Borrower(s)"), the legal heir(s) of the deceased Borrower(s) will be required to reach out to Toyota Financial Services India Limited ("TFSIN") at the Registered Office mentioned below. The legal heir(s) will have to submit following documents to process the request:

Mandatory documents:

1. Notarized Death Certificate of the Borrower(s);
2. Notarized Legal Heir Certificate or Succession Certificate or an order of a court of competent jurisdiction where the deceased has not left a Will or Probate or Letter of Administration, and in case of testamentary succession certified copy of the Will (along with probate, if applicable), along with an Affidavit-cum-Indemnity to be executed in favour of TFSIN by the legal heir(s)/beneficiary as per the stipulated format provided by TFSIN;
3. One of the following self-attested Officially Valid Documents:
 - Passport;
 - Driving licence;
 - Proof of possession of Aadhaar number;
 - Voter's Identity Card issued by the Election Commission of India;
 - Job card issued by NREGA duly signed by an officer of the State Government or Letter issued by the National Population Register containing details of name and address;
 - Job card issued by NREGA duly signed by an officer of the State Government;
 - Letter issued by the National Population Register containing details of name and address.

Notes:

1. TFSIN shall check if the property documents requested to be released / returned to the legal heir(s) is not cross collateralised to any other credit facility availed by the Borrower(s) from TFSIN. In case the property is offered as security for any other loan availed by the Borrower(s), then the property document(s) shall not be released / returned till all the loans availed from TFSIN, having a charge on the property, are repaid in full by the Borrower(s).
2. Property Documents will be handed over to the legal heir(s) after successful verification of the above submitted documents. Legal heir will have to sign a customer acknowledgement letter at registered office post receiving the original property document from TFSIN.

Registered Office of TFSIN:

Toyota Financial Services India Limited

No. 21, Centropolis, First Floor, 5th Cross, Langford Road,

Shanti Nagar, Bangalore – 560 025

Call centre: 18003099778 | WhatsApp: 914071781780 | SMS 'TFS' to 53030

| customerfirst@tfsin.co.in | www.toyotafinance.co.in | CIN: U74900KA2011FLC058752

TOYOTA FINANCIAL SERVICES INDIA LIMITED

Registered Office: No. 21, Centropolis, First Floor, 5th Cross, Langford Road, Shanti Nagar, Bangalore – 560 025

| customerfirst@tfsin.co.in | www.toyotafinance.co.in | CIN: U74900KA2011FLC058752